Office Schematic: Establishing patient flow and environmental infection control

The AAOMS Special Committee on Response and Recovery to the Pandemic has created the following office schematic diagram to show how OMS practices can implement social distancing protocols and the latest CDC environmental infection control guidelines.

Some important things to keep in mind as you implement these changes in your practice:

- Telehealth consultations should be considered whenever possible.
- Online registration prior to patient arrival is ideal.
- Clear floor markings should be utilized so patients know where to stand for check-in and when waiting to enter treatment areas.
- Waiting areas should not have any magazines or pamphlets and chairs should be spaced apart. If rooms are available, close the waiting area and take patients directly to rooms.
- Hand sanitizer should be provided and available throughout the facility.
- Each room, from treatment rooms to restrooms, should be sanitized after each use and patient.
- Patient flow should be controlled and the diagram's example below indicates patients arrive through the front door and exit through the back door of the facility.
- Transparent barriers should exist between patients and staff.
- Door handles should be sanitized after each contact.

Additional guidance on patient flow, social distancing and infection control can be accessed on the AAOMS website.

